

RETURNFORM

If you want to return goods, you've got full right of return within **14 days**. Please contact us within this period and inform us in advance by phone, fax or e-mail about the desired collection of goods. **Return costs outside Germany will be charged.**

- This applies to unused and proper items in their original package with a sufficient overpack.
- Installed or incomplete items and goods damaged by transport because of an insufficient overpack cannot be credited.
- Returns by forwarders will be charged.

Germany:

Tel. 0 74 33. 98 92 12
Fax 0 74 33. 98 92 92
verkauf@weinmann-schanz.de

Other countries:

Tel. + 49 74 33. 98 92 10
Fax + 49 74 33. 98 92 30
verkauf-international@weinmann-schanz.de

You can reach us from Monday to Friday 7.30 am - 6.00 pm

We kindly ask you to additionally fill out this form and place it in the package. Please indicate your reason for return (ex. 01 or 02) in the "Reason of return" field. (A processing without these details is not possible)

reason of return	
goods were not ordered	01
Mistakenly ordered	02
item does not match technically	03

quality differs from expectations	04
goods were delivered too late	05

pos.	quantity	article number	description	reason of return	VA number <small>(The VA number can be found on the following documents: Order confirmation, delivery note and invoice)</small>
1					-VA
2					-VA
3					-VA
4					-VA
5					-VA
6					-VA
7					-VA
8					-VA
9					-VA
10					-VA

Collection address if different to invoice address:

surname	street	zip code and city

Number of packages that should be picked up:

Unexpected and unfree shipment will not be accepted!

edited by

phone/mobile	
fax	
e-mail	

place and date

customer number (mandatory information)

sender (company stamp)
signature: